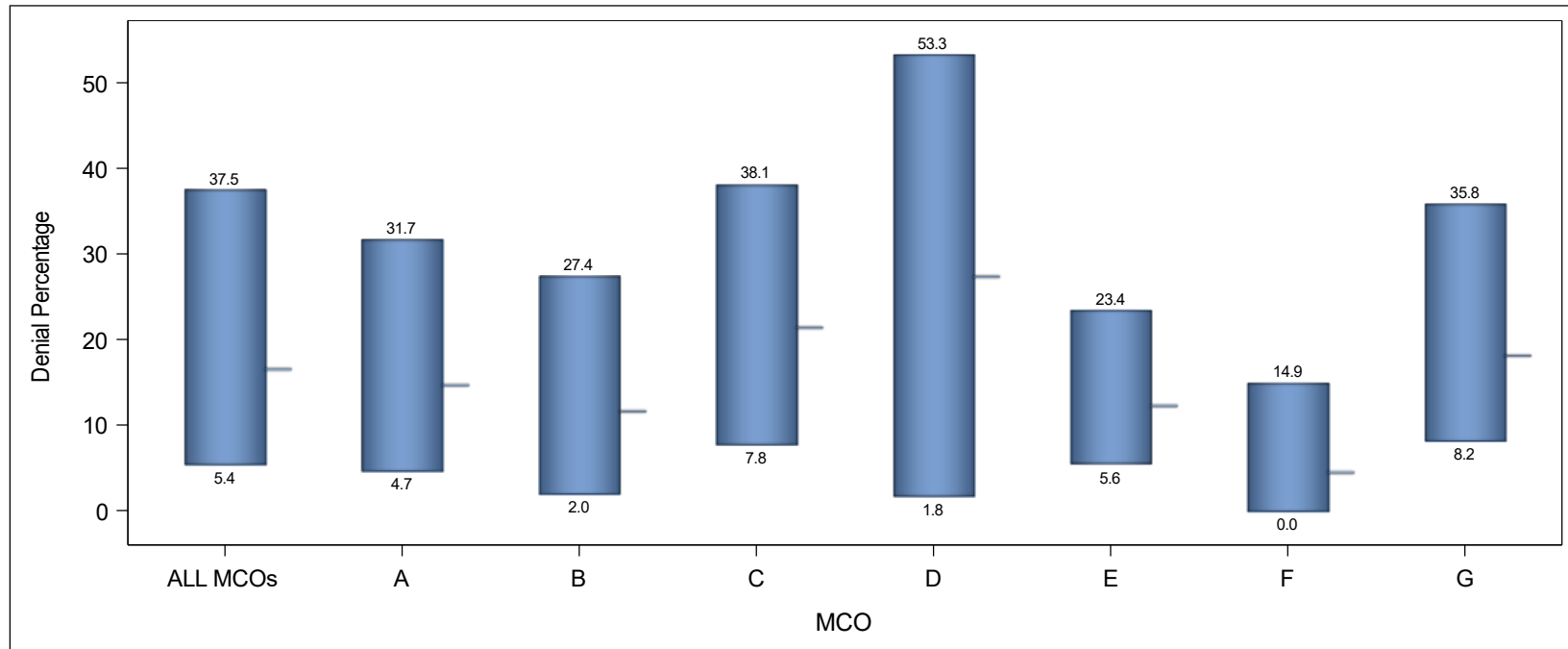


IHA Medicaid Managed Care Organization Performance Survey - 2017Q4

Percent of Encounters With an Initial Denial

Bars Show 25th, 50th (tick mark), and 75th Percentiles



	ALL MCOs	MCO						
		A	B	C	D	E	F	G
Number of Hospitals	74	49	32	42	50	43	17	62
75th Pctl	37.5	31.7	27.4	38.1	53.3	23.4	14.9	35.8
Median	16.5	14.7	11.6	21.4	27.3	12.2	4.5	18.1
25th Pctl	5.4	4.7	2.0	7.8	1.8	5.6	0.0	8.2

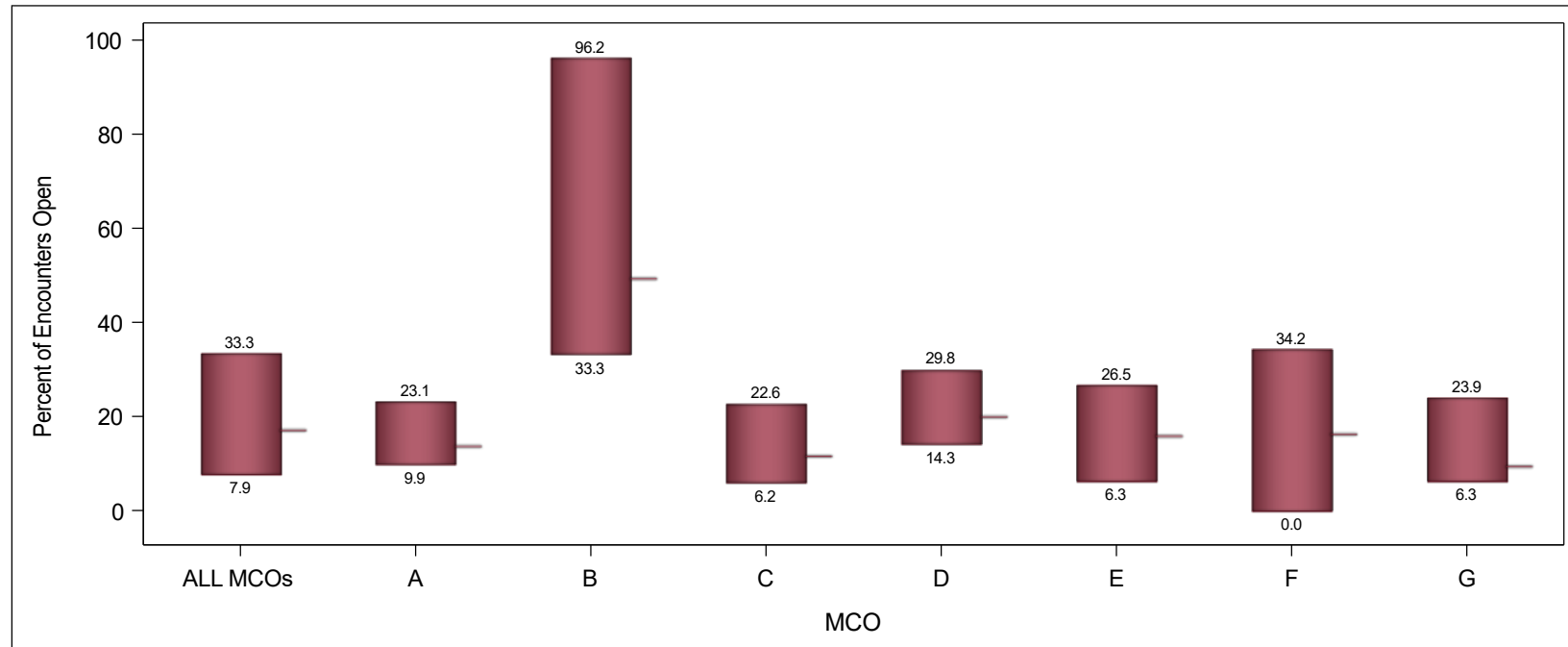
Note: Includes inpatient and outpatient encounters.

The percentiles are based upon the distribution of percentages (Initial Denials/Total Encounters x 100); reports of Total Encounters < 10 for any MCO were excluded.

IHA Medicaid Managed Care Organization Performance Survey - 2017Q4

Percent of Encounters Still Open at Time of Survey

Bars Show 25th, 50th (tick mark), and 75th Percentiles



	ALL MCOs	MCO						
		A	B	C	D	E	F	G
Number of Hospitals	74	51	47	56	52	55	38	63
75th Pctl	33.3	23.1	96.2	22.6	29.8	26.5	34.2	23.9
Median	17.0	13.6	49.3	11.4	19.9	15.8	16.2	9.3
25th Pctl	7.9	9.9	33.3	6.2	14.3	6.3	0.0	6.3

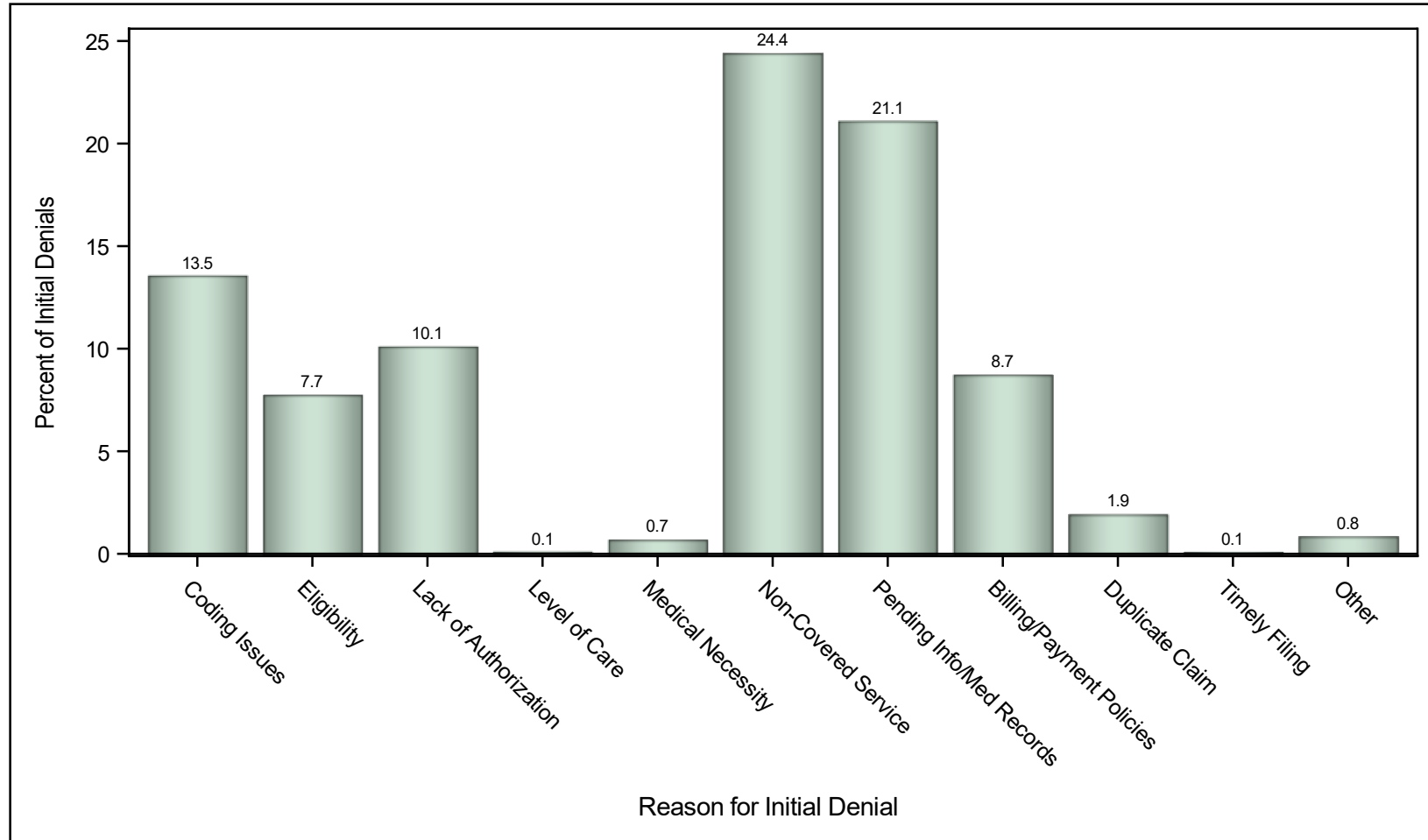
Note: Includes inpatient and outpatient encounters.

The percentiles are based upon the distribution of percentages (Initial Denials/Total Encounters x 100); reports of Total Encounters < 10 for any MCO were excluded.

IHA Medicaid Managed Care Organization Performance Survey - 2017Q4

Reasons for Initial Denial

ALL MCOs

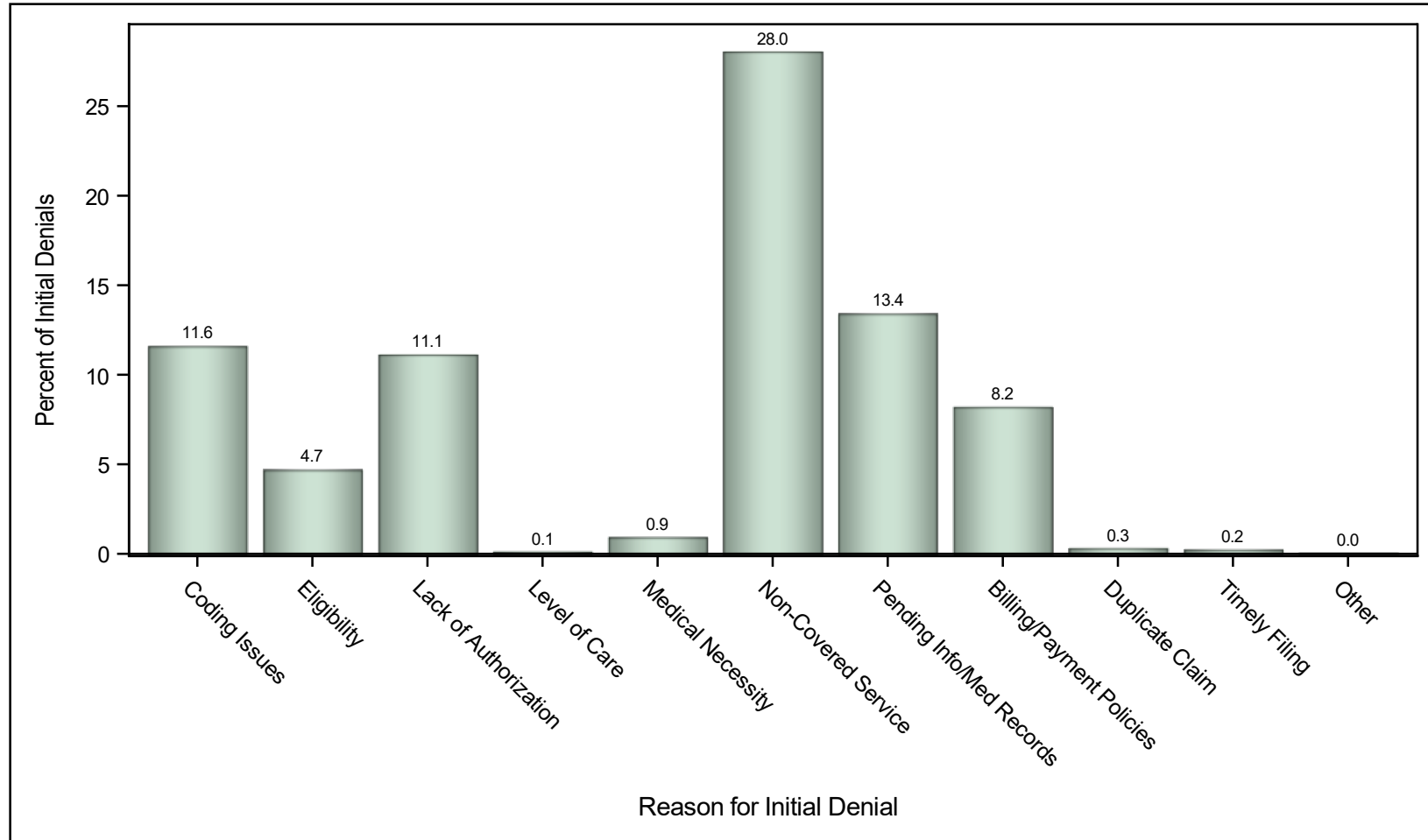


Note: Includes inpatient and outpatient encounters.
Excludes hospital's data when total encounters < 10 for MCO.

IHA Medicaid Managed Care Organization Performance Survey - 2017Q4

Reasons for Initial Denial

MCO A



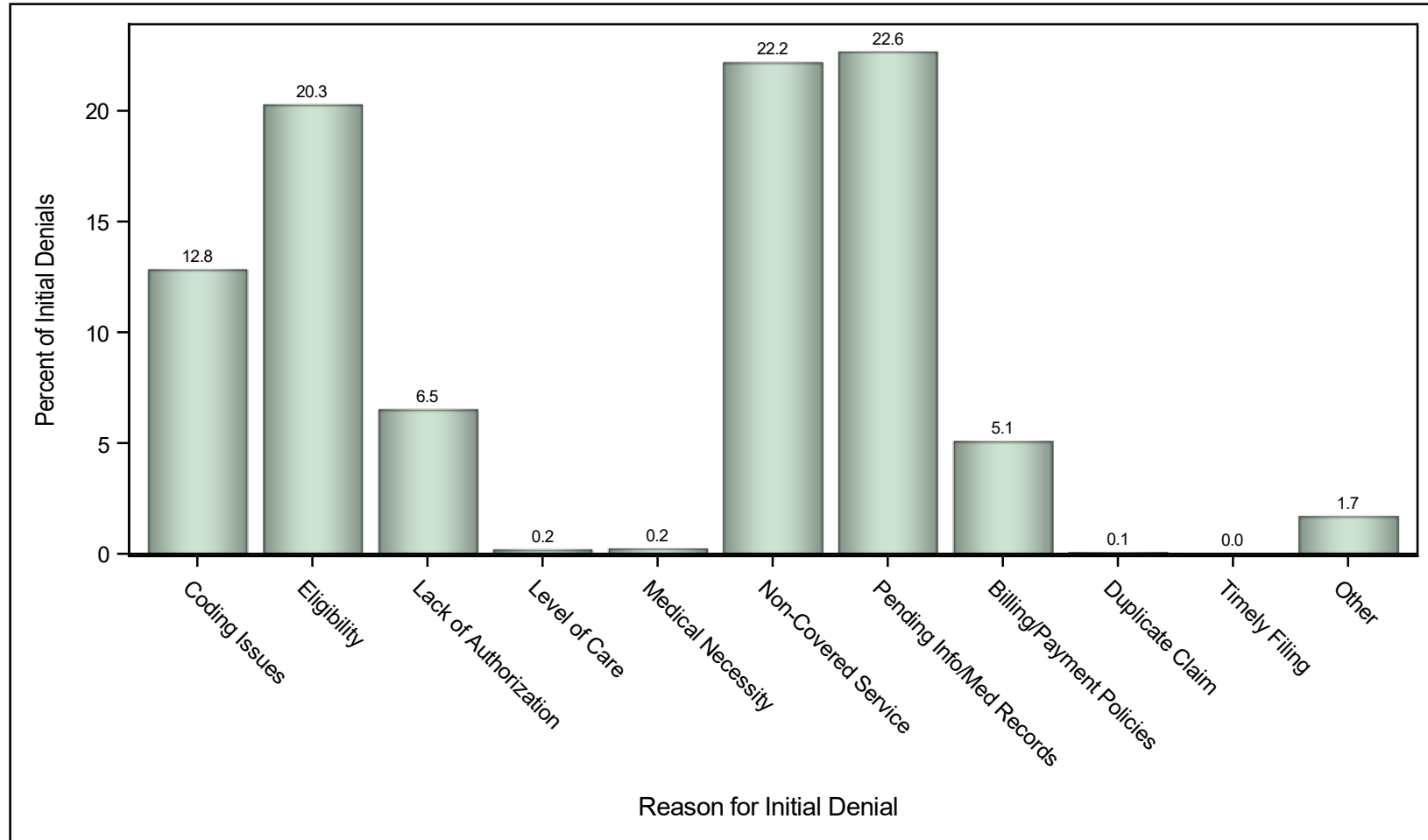
Note: Includes inpatient and outpatient encounters.
Excludes hospital's data when total encounters < 10 for MCO.

Confidential - for IHA Use Only
June 2018 - Page 4

IHA Medicaid Managed Care Organization Performance Survey - 2017Q4

Reasons for Initial Denial

MCO B

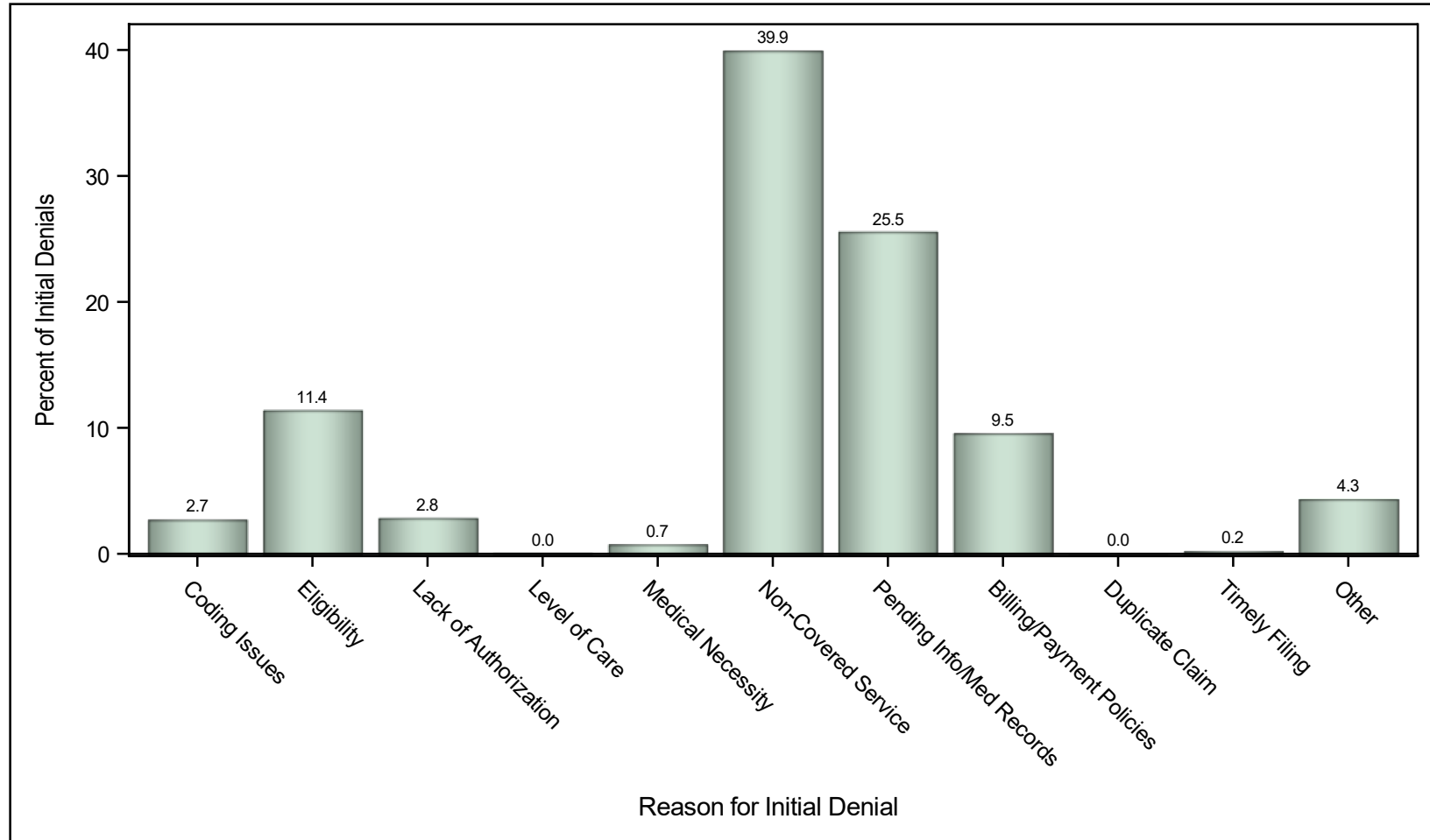


Note: Includes inpatient and outpatient encounters.
Excludes hospital's data when total encounters < 10 for MCO.

IHA Medicaid Managed Care Organization Performance Survey - 2017Q4

Reasons for Initial Denial

MCO C

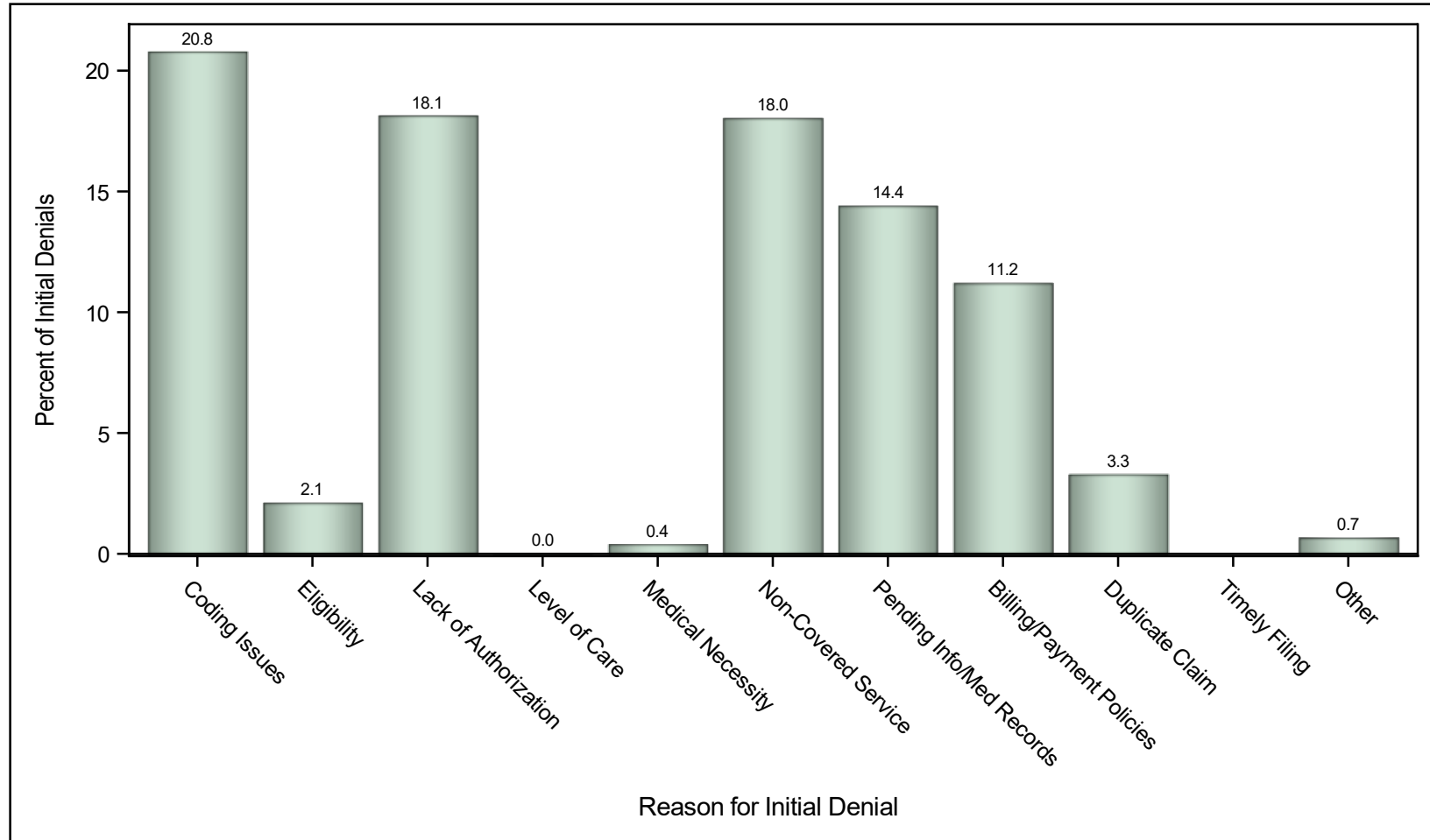


Note: Includes inpatient and outpatient encounters.
Excludes hospital's data when total encounters < 10 for MCO.

IHA Medicaid Managed Care Organization Performance Survey - 2017Q4

Reasons for Initial Denial

MCO D



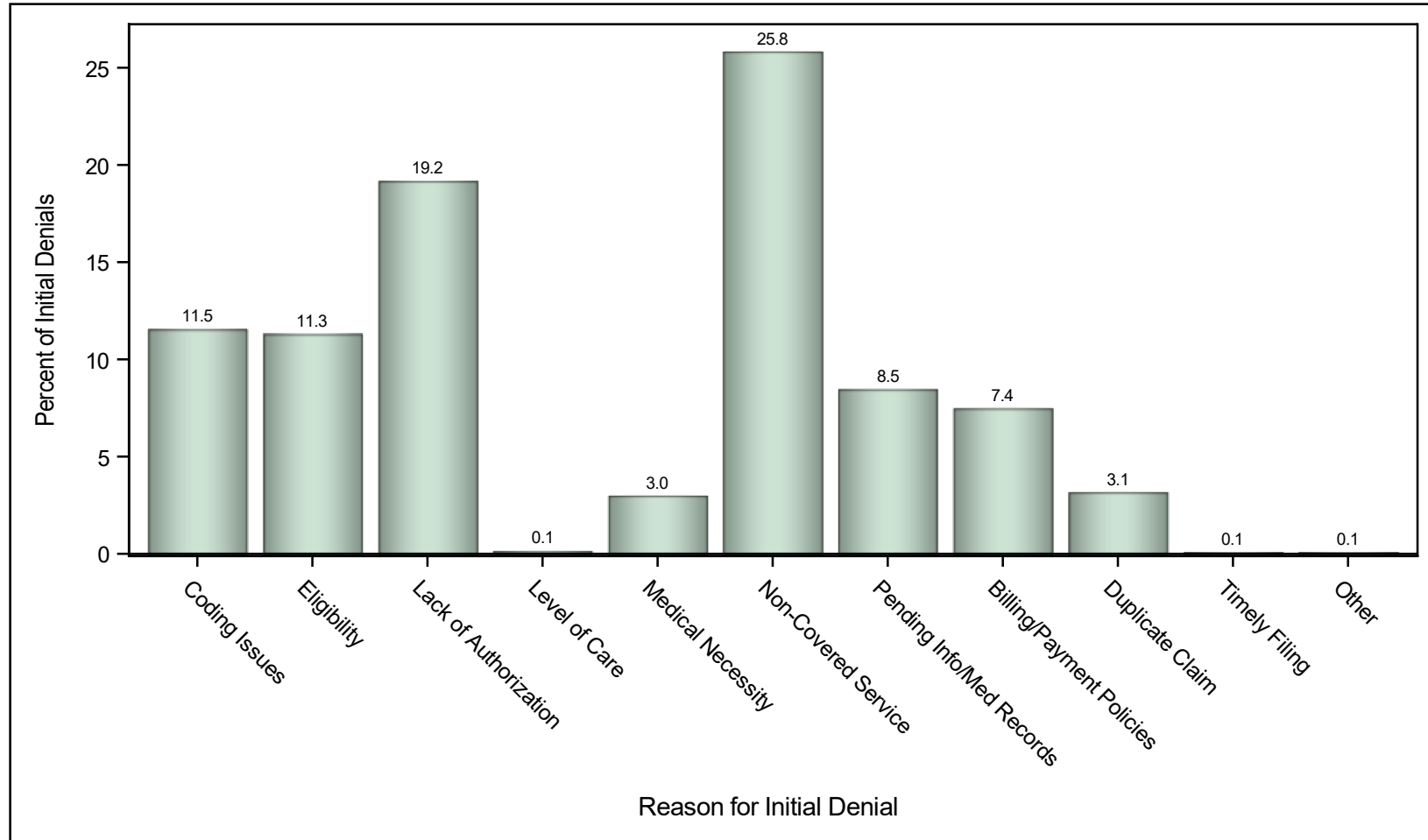
Note: Includes inpatient and outpatient encounters.
Excludes hospital's data when total encounters < 10 for MCO.

Confidential - for IHA Use Only
June 2018 - Page 7

IHA Medicaid Managed Care Organization Performance Survey - 2017Q4

Reasons for Initial Denial

MCO E



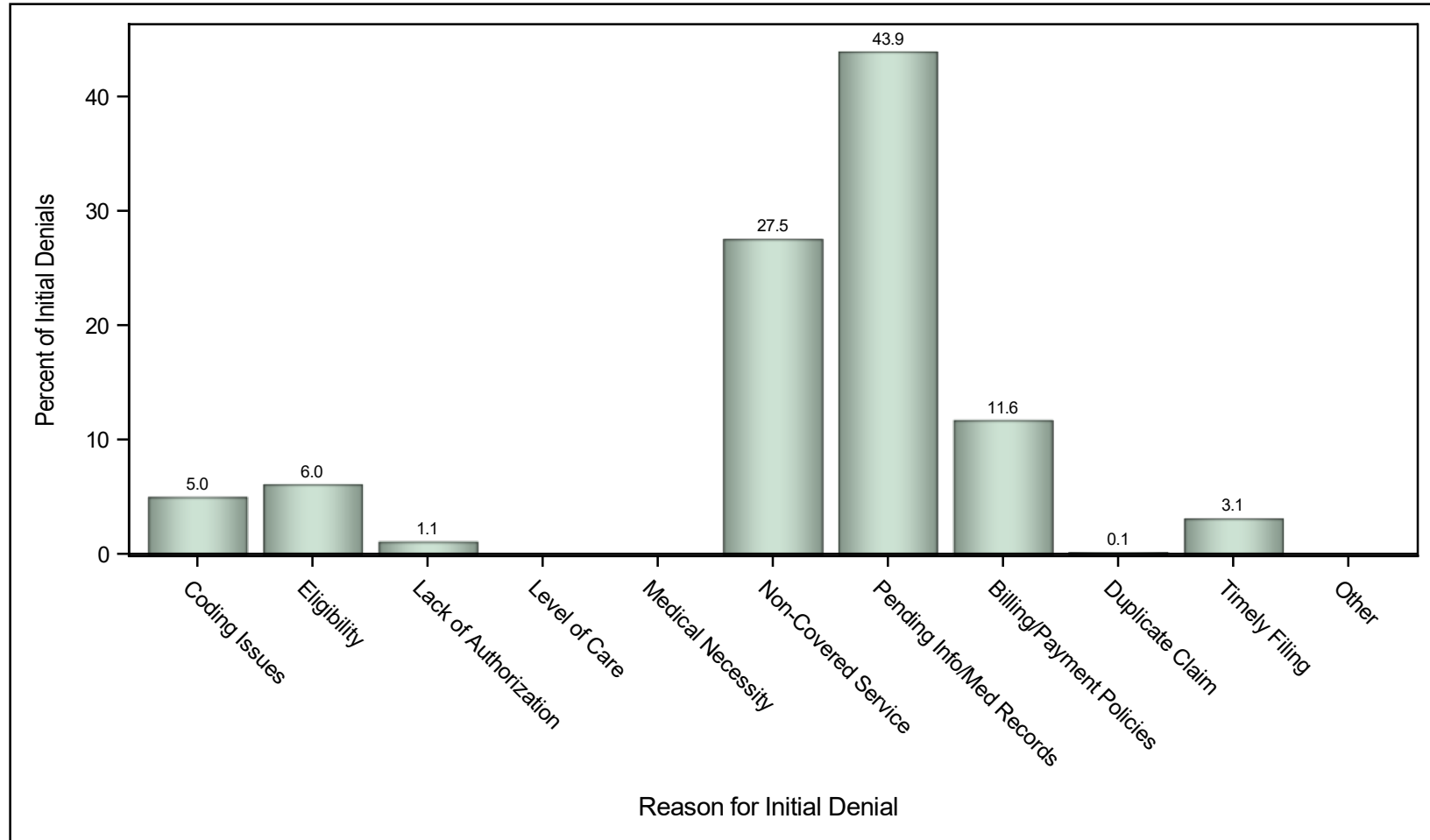
Note: Includes inpatient and outpatient encounters.
Excludes hospital's data when total encounters < 10 for MCO.

Confidential - for IHA Use Only
June 2018 - Page 8

IHA Medicaid Managed Care Organization Performance Survey - 2017Q4

Reasons for Initial Denial

MCO F



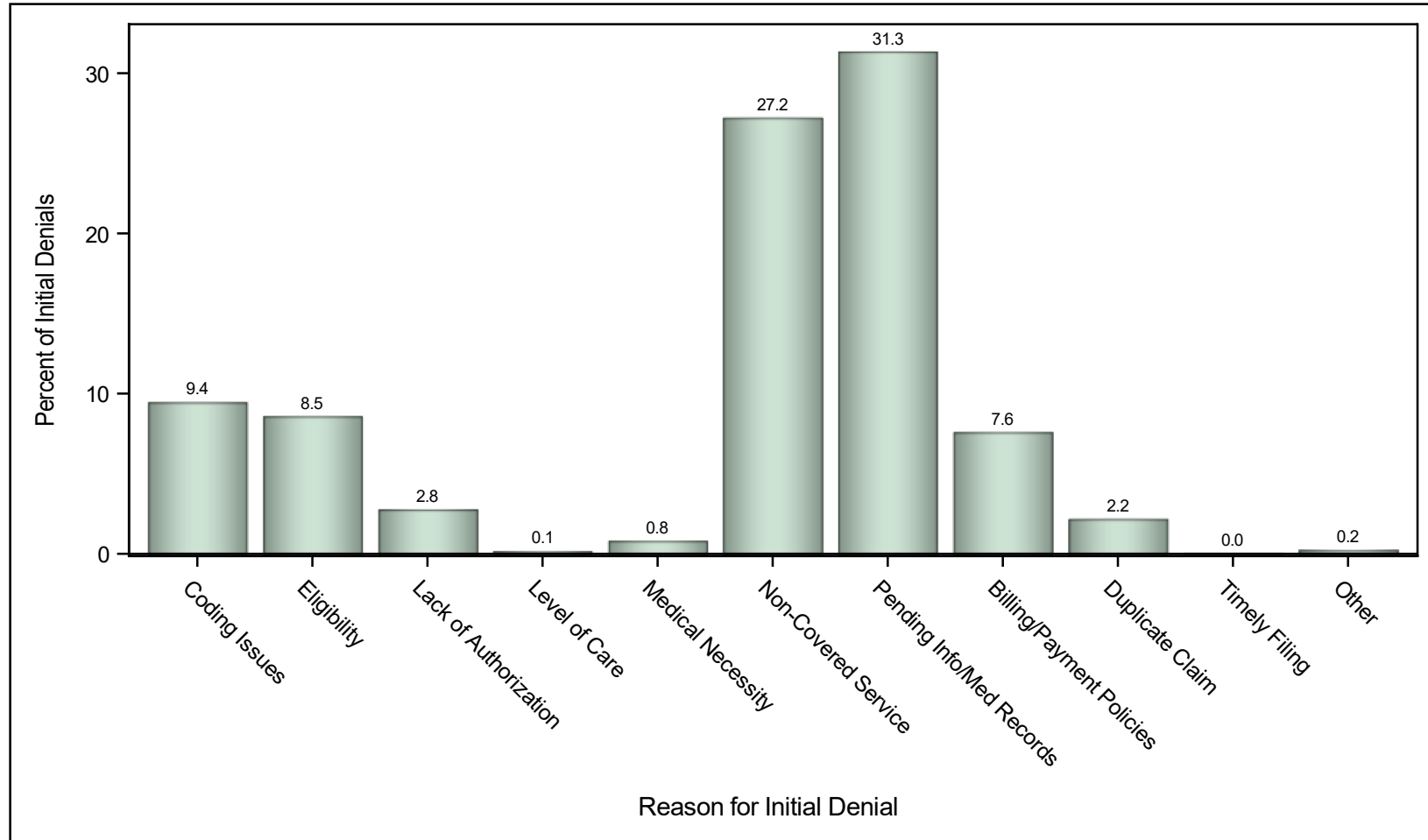
Note: Includes inpatient and outpatient encounters.
Excludes hospital's data when total encounters < 10 for MCO.

Confidential - for IHA Use Only
June 2018 - Page 9

IHA Medicaid Managed Care Organization Performance Survey - 2017Q4

Reasons for Initial Denial

MCO G



Note: Includes inpatient and outpatient encounters.
Excludes hospital's data when total encounters < 10 for MCO.