

ILLINOIS RISK MANAGEMENT SERVICES

40th Annual Risk Managers' Meeting

Celebrating 40 Years of Collaboration, Innovation, and Dedication in Risk Management

September 19th & 20th 2024

Embassy Suites

800.362.2779

Special Rate Code: 939

Block Release: 8/27/24

Nursing CEUs:

The Illinois Health and Hospital Association (IHA) is authorized by the State of Illinois Department of Financial and Professional Regulation (license number 236.000109) to award up to 10.0 hours of nurse continuing education credit for this program.

MCLEs:

This program has been approved for up to 10.0 hours of Illinois CLE credit.

CPHRMs:

This meeting has been approved for a total of 10.0 contact hours of Continuing Education Credit toward fulfillment of the requirements of ASHRM designations of FASHRM (Fellow) and DFASHRM (Distinguished Fellow) and towards CPHRM renewal.

MAIC-INSURED Physicians:

MAIC-insured physicians who attend this program may be eligible for premium discounts of up to a maximum of 4%. A certificate of completion will be provided at the conclusion of the meeting.

Objectives:

As a result of attending this conference, participants will be able to:

- Define and describe the importance of obtaining certification from the Collaborative Just Culture Program (CJCP) and Collaborative High Reliability Organization (CHRO).
- Identify stigma in the profession of healthcare risk management and implement tools to break the stigma and build trust within your organizations.
- Describe the components required to effectively launch and sustain an organization's pursuit of professionalism and accountability.

This in-person symposium offers didactic and interactive presentations with valuable information for risk managers, nurses, physicians, hospital leaders and attorneys. Nationally recognized speakers will share resources and tools to reduce risk, liability exposure and advance patient safety in healthcare.

AGENDA

THURSDAY, SEPTEMBER 19TH

8:00 Registration & Continental Breakfast

8:15 Welcome & Introductions

Mary Stankos, PhD, MJ, RN, CPHQ, CPPS

Assistant Vice President, Risk Management, IRMS

8:30 The Collaborative Just Culture® Program Qualification Standard: An Evidence-Producing Approach to Healthcare Reliability™

Scott Griffith

President and Managing Partner, SG Collaborative Solutions

9:30 Risk Management: Breaking the Stigma and Building Trust

S. Linda Habibi, JD, MBA, CPHRM

Director, Patient Safety & Risk Management, Lahey Hospital & Medical Center

10:30 Break

10:45 Addressing Reports that Might Need an Investigation Requires Leadership Commitment and a Plan

Gerald B. Hickson, MD

Joseph C. Ross of Medical Education, Professor of Pediatrics
Founding Director, Vanderbilt Health CPA

12:00 Lunch

1:15 Cognitive Interviewing Techniques for the Investigation of Patient Harm Events

Jonathan Stewart, JD, MSc, MS, RN, CPPS CPHRM

Senior Director, BETA Healthcare Group

2:15 Harm and Injury Investigation

Gerard Castro, PhD, MPH

Managing Director of Research, Policy, and Quality
ATW Health Solutions

3:15 Break

[Register Here](#)

ILLINOIS RISK MANAGEMENT SERVICES

40th Annual Risk Managers' Meeting

Celebrating 40 Years of Collaboration, Innovation, and Dedication in Risk Management

September 19th & 20th 2024

- Articulate the benefits of a standardized approach to rapidly identify and address assertions of sexual boundary violations, physical assault, discrimination, and impairment.
- Describe the elements of thorough and credible investigations into patient harm, including the Cognitive Interviewing protocol.
- Discuss the use of testimonial, documentary, and physician evidence to perform the analysis of patient harm events.
- Describe how the complex healthcare system leads to error or injury.
- Compare and contrast different investigation techniques.
- Describe and apply damage and risk mitigation strategies learned during the management of liability claims.
- Understand the implications of "curbside consults" as related to diagnostic safety and claims management.
- Describe important risk and claims concepts to incorporate into daily practice.
- Identify data that is protected by GIPA, PIPA and BIPA.
- Outline the types of requests for PHI concerning reproductive health that are prohibited under HIPAA, including the need for informed consent concerning sensitive examinations.
- Identify the latest emerging AI technologies, risks and ethical considerations of AI use in healthcare.
- Outline best practices to mitigate AI risks and understand the current state of evolving, major cybersecurity threats like ransomware, supply chain vulnerabilities, and the tactical utility of AI.
- Identify actionable steps to improve your organization's defenses, including best practices for ransomware mitigation, securing your supply chain, utilizing AI in Security Operations workflows, enabling a security-aware workforce, and foundational data governance strategies.
- Identify valuable resources and opportunities to strengthen your organization's cybersecurity posture.

- 3:30 When is a Consult Not a Consult? And Other Compelling Revelations from Closed Claims**
[Kathy Silay, RN, MJ](#)
 Medical Malpractice Claims Supervisor & Consultant, IRMS
[Tammy Gamrat, RN, BS, CPHRM](#)
 Senior Risk Management Consultant, IRMS
- 4:30 Last Risk Manager Standing: Tales from the Frontline**
[Teresa Baumgartner, RN, MJ](#)
 Senior Risk and Claims Consultant, IRMS
- 5:00 Adjournment/Reception – Grandview Room**
 Michael Haggerty, JD
 Assistant Vice President, Claims, IRMS

FRIDAY, SEPTEMBER 20TH

- 8:00 Continental Breakfast- River Conf Room GH**
- 8:20 Opening Remarks**
 Mary Stankos, PhD, MJ, RN, CPHQ, CPPS
 Assistant Vice President, Risk Management, IRMS
- 8:30 HIPAA, GIPA, BIPA and PIPA – OH MY!
 An Update on Regulations Affecting Patient Privacy**
[Michael Woods, JD](#)
 Assistant Vice President and Deputy General Counsel, IHA
- 9:30 Break**
- 9:45 Legal Risks of AI in Healthcare**
[Chad Brouillard, Esq.](#)
 Partner, Foster & Eldridge LLP
- 10:45 Cybersecurity Threat Landscape: Now and Into the Future**
[Gerry Auger, PhD](#)
 Information Security Architect, Medical University of South Carolina
- 12:00 Closing Remarks - Adjournment**
 Mary Stankos, PhD, MJ, RN, CPHQ, CPPS
 Assistant Vice President, Risk Management, IRMS

[Register Here](#)