

ILLINOIS RISK MANAGEMENT SERVICES

ED Risk Management Webinar

July 14, 2022 | 10:00 – Noon

NURSING CEUs

The Illinois Health and Hospital Association (IHA) is authorized by the State of Illinois Department of Financial and Professional Regulation (license number 236.000109) to award up to 2.0 hours of nurse continuing education credit for this program.

MAIC INSURED PHYSICIANS

MAIC-insured physicians who attend this program may be eligible for a premium discount. A certificate of completion will be emailed at the conclusion of the program.

DESCRIPTION

This program will provide risk managers, emergency department nurses, APPs, and physicians with a review of ED claims, strategies identified to decrease diagnostic errors in the ED and other timely topics that address safer care in the ED.

OBJECTIVES

- Appreciate contributing factors in professional liability claims involving the ED.
- Describe strategies to improve diagnostic error in the ED.
- Understanding the risk management impact of changes to the IL Sexual Assault Survivors Emergency Treatment Act and the Health Care Surrogate Act.
- Identify approaches to improve healthcare literacy in the ED.
- Identify ways to reduce LWBS patients in the ED.

AGENDA

10:00 2022 ED Claims in Review

Deb Lyons, BSN, JD
Assistant Vice President, Claims, IRMS
Natasha Patel, JD
Medical Malpractice Claims Supervisor, IRMS

10:30 What Happened to the Patient? Diagnostic Error Feedback to Emergency Department Clinicians

Gopi Astik, MD MS
Assistant Professor of Medicine
Interim Director of Professional Development, Division of Hospital Medicine
Lead Medical Dir. of Clinical Documentation, Northwestern Memorial Hospital
Medical Director of Clinical Documentation, Lake Forest Hospital
Northwestern Univ. Feinberg School of Medicine | Northwestern Memorial Hosp.

11:30 Important Concerns for ED Risk Management

- Regulatory Revisions, Deadlines, and Resources

Tammy Gamrat, RN, CPHRM
Senior Risk Management Consultant, IRMS

- Improving Health Literacy in the ED

Teresa Baumgartner, RN, MJ
Senior Risk Management and Claims Consultant, IRMS

- Can the LWBS Patient Problem Be Solved?

Mary Stankos, PhD, MJ, RN, CPHQ, CPPS
Assistant Vice President, Risk Management, IRMS

12:00 Adjournment

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